Private & Confidential

1 July 2025

Cyber incident update 1 July 2025

The Legal Practice Board is continuing to investigate the recent cyber incident and potential information access.

We are aware that the unauthorised third party who disclosed a small amount of Board data in late May previously threatened to disclose more data on 30 June 2025.

We would like to assure you that this has not happened and there is no longer any online reference to this date or any threatened future data disclosure. Additionally, we can also confirm that the small amount of data that was previously disclosed has been removed following takedown efforts.

To ensure we are taking all appropriate action in response to this incident, we continue to have sophisticated monitoring in place to detect any dark web activity, with the support of external experts. We also have an injunction in place to prevent any access, dissemination or sharing of data impacted by this incident.

We continue to investigate data access and will provide further updates as this work progresses.

Operational update

As you will be aware from previous updates, online invoices and payments for practising certificates are now available via our Service Hub.

We are working to restore other online services and will provide further updates on anticipated timeframes for this as soon as we are able.

Delivery of practising certificates

We are pleased to confirm that delivery of practising certificates is underway.

This work will be completed in batches. We ask that you please be patient as we work to deliver your practising certificate.

We understand that many practitioners have already completed payment, and we would like to assure you we are working to deliver your practising certificate as soon as possible.

For those yet to complete payment, please complete this via Service Hub. Your practising certificate will then be processed and issued as soon as possible.

Level 6, 111 St Georges Terrace Perth WA 6000
PO Box 5720 St Georges Terrace Perth WA 6831
Tel (08) 6211 3600 / fax (08) 6211 3650
info@lpbwa.com / www.lpbwa.org.au
ABN 23 127 312 585

Outstanding practising certificate applications

While most practising certificate renewal applications have been submitted, we ask any practitioners who have not yet submitted their application to please:

- download and complete our Australian practising certificate application form from our website;
- the form can be found on the cyber incident webpage on our website: https://www.lpbwa.org.au/Cyber-Incident; and
- return it to us by email on enquiries@lpbwa.com as soon as possible.

CPD Units/Points

For the time being, CPD providers will not be able to upload CPD activities to the Board's Service Hub. This should not prevent you from completing CPD activities through accredited CPD providers. Once the upload function becomes available, your CPD activities can be uploaded and you will be able to view your CPD compliance.

If you have any queries with regard to individual CPD requirements (including exemptions or applications for accreditation), you can refer to the Board's website, or you can contact us at enquiries@lpbwa.com.

Application Fees

Late fees resume as usual on Tuesday 1 July 2025. Please note – you will be charged the fee that applied on the date you submitted your application, not the date of payment.

Further questions

We have a dedicated response team available to answer any other questions about the incident who can be contacted on our helpline on **08 7070 2413** or by emailing incident@lpbwa.com. You can also review our FAQs on the website that you may find helpful.

Any questions about your practising certificate should be directed to enquiries@lpbwa.com.

The Board will continue to provide further updates as our investigation progresses – thank you for your continued understanding and patience as we work through this.

Yours sincerely
Legal Practice Board