

Private & Confidential

3 July 2025

Cyber incident update 3 July 2025

Following our update earlier this week, we wanted to keep you informed on the progress of the rollout of practising certificates to practitioners.

As of today, we are pleased to confirm that a significant number of applications for the grant of a practising certificate have been completed and delivered directly to new practitioners by email. We would like to congratulate and welcome these new legal practitioners.

Applications for the renewal of a practising certificate are also being processed at pace, with certificates now being rolled out by email to practitioners.

If you have not yet completed payment for your application, you can access your invoice and complete payment on our website [Service Hub](#) (more about invoices follows). Other Service Hub functionality remains unavailable at this time; we provide further information about this below.

Please be assured, if you have not yet received your certificate and you submitted your application before 30 June 2025, your previous certificate (due to expire on 30 June 2025) will remain in place until your application is finally determined.

If you submitted your application online on or after 9 May 2025, and have received a practicing certificate, you may receive an email providing you with a re-issued certificate and new certificate number. This is a result of system restoration works. If you receive an email with a re-issued practising certificate, please disregard the 2025-26 practising certificate you received earlier in May, and use the new one as your valid Australian practising certificate effective 1 July 2025.

We would like to acknowledge the herculean efforts of our staff who have worked tirelessly to ensure we could get practising certificates issued as soon as possible. As you can appreciate, responding to a cyber incident is a significant task and we would like to thank the Western Australian legal community for their patience and understanding as we have responded to this incident.

Service Hub

We continue to work to restore other online services and will provide further updates on anticipated timeframes for this as soon as we are able. We thank you for your patience while this work is underway.

Invoices and application Fees

A reminder that late fees resumed on Tuesday 1 July 2025. Please note – you will be charged the fee that applied on the date you submitted your application, not the date of

payment. If your invoice is showing an incorrect amount, please contact enquiries@lpbwa.com so we can amend this where required.

Further questions

Our investigation into the cyber incident continues and we will provide more updates on this when we are able. We have a dedicated response team available to answer any questions about the incident who can be contacted on our helpline on 08 7070 2413 or by emailing incident@lpbwa.com. You can also review our [FAQs on the website](#) that you may find helpful.

Any questions about your practising certificate should be directed to enquiries@lpbwa.com.

The Board will continue to provide further updates as our investigation progresses – thank you for your continued understanding and patience as we work through this.

Yours sincerely
Legal Practice Board