

Private & Confidential

15 August 2025

Update from the Legal Practice Board 15 August 2025

Public Administration Committee Inquiry

The Legal Practice Board acknowledges the announcement by the Public Administration Committee regarding its intention to conduct an Inquiry into the Board's performance and regulatory functions.

We welcome the opportunity to engage constructively with the Committee and support the role of parliamentary oversight in strengthening public confidence in regulatory institutions. We are committed to transparency, accountability, and continuous improvement in the delivery of our statutory responsibilities.

We recognise that concerns have been raised in relation to communication, timeliness of regulatory processes, and the handling of complaints and disciplinary matters. These are matters we take seriously. Over the past 12 months, we have commenced a number of internal reforms aimed at improving service delivery, streamlining regulatory approvals, and enhancing stakeholder engagement. We look forward to sharing this work with the Committee.

The Board remains committed to maintaining the trust of the public, the legal profession, and government. We will fully cooperate with the inquiry and provide all necessary information to support its work.

This statement is also available on our website: <https://www.lpbwa.org.au/public-administration-committee-inquiry>

Practising certificates update

Following the cyber incident earlier this year, the Board is continuing to manually process practising certificate applications. We have now processed more than 50 per cent of practising certificate applications, with more than 4000 certificates now successfully delivered to practitioners.

If you are still waiting for your practising certificate to be issued, please be assured that we are working to process the outstanding applications as swiftly as possible.

If you haven't, or are unsure that you have, lodged your application for the renewal of your practising certificate, please contact us.

We appreciate your patience and understanding while this work is underway. The Board will directly notify you via email as soon as your practising certificate has been processed.

Submitted Applications

Please be assured that if you submitted your application before 30 June 2025, your previous certificate (which expired on 30 June 2025) will remain in force until your renewal application is determined.

If you have any queries relating to your practising certificate, please contact the Board directly on 08 6211 3600 or by email at enquiries@lpbwa.com.

Find a Practitioner tool

The Find a Practitioner search tool is currently unavailable while we continue system recovery post-incident.

We will continue to bring more Service Hub functions back online as our system restoration efforts continue.

In the interim, the Board is conducting manual searches upon request. Please contact us directly on 08 6211 3600 or by email at enquiries@lpbwa.com.

Moving Forward

Any questions about your practising certificate can be directed to 08 6211 3600 or enquiries@lpbwa.com. As noted above, we are working through outstanding applications as swiftly as possible and will directly contact practitioners if further information is required.

The Board will continue to provide further updates as our investigation into the cyber incident continues and as issuing of practicing certificates progresses – thank you for your continued understanding and patience as we work through this.

Yours sincerely

Legal Practice Board