

HOW TO USE THE COMMITTEE'S SERVICES

If you have a concern about a legal practitioner you should:

- fill out a Complaint Enquiry Form available from our website www.lpbwa.org.au (click on Complaints then Forms) and send it to us
- or
- telephone us on (08) 9461 2299.

In each case, you will be able to speak to a legal officer in our Rapid Resolution Team.

The legal officer will discuss your concerns with you. The legal officer cannot provide legal advice but can:

- clarify the points in dispute
- explain your rights
- help you consider your options
- refer you to appropriate services
- contact the practitioner to discuss your concerns
- advise you whether your concerns raise matters which the Committee may be able to assist you with.

The legal officer may ask you to send in some documents to assist with the preliminary assessment of your concerns.

For more information on the Committee's processes, see our brochures: **Information about the Committee** and **Frequently asked Questions**.

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